

2019 Global



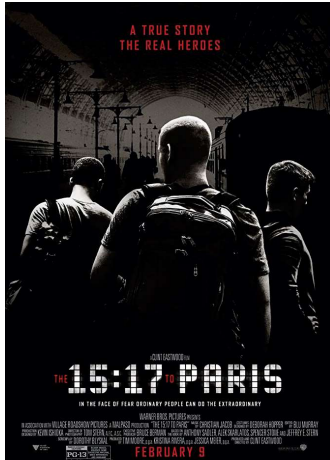
TapRoot® Summit

Montgomery, Texas March 11 - March 15, 2019

CELEBRATING 31 YEARS OF TapRoot®



Spencer Stone: Paris Hero



Jim Wetherbee



Carl Dixon



Candace Carnahan



Mark Paradies

Summit Week Schedule Pre-Summit

Monday - Tuesday, March 11 - 12, 2019

Eleven 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement discussions.

TapRoot® Summit

Wednesday - Friday, March 13 - 15, 2019

Keynote speakers, breakout sessions, networking, reception, and TapRoot® Advisory Board meeting

Wednesday, March 13

- Controlling Risk in a Dangerous World, Jim Wetherbee
- Breakout Sessions
- Lessons Learned: from Calamity to Success, Carl Dixon
- Reception . . . Music, fun, networking

Thursday, March 14

- Decisions That Get People Killed, Mark Paradies
- Breakout Sessions
- It Could Happen to You, Candace Carnahan

Friday, March 15

- Performance Improvement Gap Analysis
- Don't be a Bystander: Be the Spark that Ignites Change, Spencer Stone

How Can the Summit Help?

Maximize improvement on any budget, in any industry. Discuss best practices with the best of the best from around the world. Learn about finding causal factors, alternatives to discipline, leading with emotional intelligence, and much more.

Visit our website to learn more!

www.taproot.com/summit/

BEST PRACTICE TRACKS & SESSIONS

INSTRUCTOR RECERTIFICATION

- TapRoOT® Users Share Best Practices
- Learning Lab: Becoming a Better Instructor
- Develop a Custom Report in the TapRoOT® Software
- TapRoOT® Certified Instructor Workshop
- What's New In the TapRoOT® Software
- Communications Management Systems
- Too Much Cheese! How to Measure & Improve Safeguard Effectiveness



BETTER INVESTIGATIONS

- CHAP - When to Use It & Real World Examples
- Post Incident Care of Employees
- Techniques of the Puppet Master
- “Where’s Waldo”: Finding Causal Factors
- How Company Culture Can Have a Positive or Negative Impact on Investigations
- Client Success Stories
- Deep Dive Into Work Direction Including Tools for Supervisors

STOPPING HUMAN ERROR

- Find the Human Performance Causal Factor
- Analyzing Complacency Using TapRoOT®
- Learn From Successful Outcomes Caused by Actions with Intent to Deviate
- How to Fix a Human Error
- Alternatives to Discipline: How to Effectively Enforce the Rules
- Client Success Stories
- Too Much Cheese! How to Measure & Improve Safeguard Effectiveness

PERFORMANCE EXCELLENCE

- Proactive Process Improvement
- Admiral Rickover & High Reliability Organizations
- Engaging Management & Selling Your Improvement Ideas
- Establishing a Leadership Succession Plan
- Crucial Conversations & Confrontations
- Client Success Stories
- How All Job Functions are Included in RCA of Best of Class Companies



SAFETY/RISK

- 10 Adverse Conditions Commonly Existing Before Accidents
- Accountability, Enforcement, & Blame: Is everyone accountable or is no one?
- Using TapRoOT® to Audit Processes
- Serious Incident Reviews: Crandall Canyon Mine Disaster & USS McCain Crash
- Management of Change
- Client Success Stories
- Too Much Cheese! How to Measure & Improve Safeguard Effectiveness

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ALTERNATIVE

- 10 Adverse Conditions Commonly Existing Before Accidents
- Post Incident Care of Employees
- Techniques of the Puppet Master
- “Where’s Waldo”: Finding Causal Factors
- Crucial Conversation & Confrontations
- Leading with Emotional Intelligence
- Too Much Cheese! How to Measure & Improve Safeguard Effectiveness



CUSTOM EXPERIENCE

Want to mix and match sessions from multiple tracks? No problem! We want you to be able to customize your Summit experience to make the most of your time. Register for the sessions that interest you, learn best practices from industry experts, and help solve your company’s biggest challenges.



Register and Start
Planning Today!

[https://summit.taproot.com/
register](https://summit.taproot.com/register)

More Summit and hotel info on
page 3

REGISTRATION & DETAILS



TRAVEL PLANNING

Summit Location:

La Torretta Lake Resort & Spa in Montgomery, TX - Just outside Houston

Hotel:

La Torretta Lake Resort & Spa

Visit taproot.com/summit for more details about location & course details.



Networking at the Summit Reception

Rock musician Carl Dixon will be joining us again to celebrate 31 years of saving peoples' lives at the Wednesday evening Summit Reception. Along with great music, we'll enjoy delicious hors d'oeuvres while networking with familiar and new colleagues. Of course, the Summit Reception is free to attendees and one guest.



ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the TapRoot® Summit will be worth every effort you make to get here. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

CERTIFIED INSTRUCTOR STATUS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and you will receive the latest 2-Day TapRoot® course material.



PRICING & DISCOUNTS

| Number Of Attendees | Summit Only | Summit and Pre-Summit |
|---------------------|------------------------------|-------------------------------|
| 1 - 2 | \$995 Each | \$2220 Each SAVE \$200 |
| 3 - 9 | \$895 Each SAVE \$100 | \$2020 Each SAVE \$400 |
| 10 + | \$795 Each SAVE \$200 | \$1820 Each SAVE \$600 |



Get up to \$400

Discount per person



2-DAY PRE-SUMMIT COURSES

CEU & ABIH

March 11 - 12, 2019

- TapRoot® Root Cause Analysis
- Trending to Managing Performance
- Stopping Human Error
- Advanced Causal Factor Development
- TapRoot® Software Implementation & Application
- Risk Management - Best Practices & Risk-Based Thinking
- Equifactor® Equipment Troubleshooting & Root Cause Analysis
- TapRoot® Analyzing & Fixing Safety Culture Issues
- Using "What If" & TapRoot® for Hazard Assessment
- Best Practices in Mistake Proofing & Effective Corrective Actions
- TapRoot® Evidence Collection & Interviewing Techniques to Sharpen Investigation Skills

You will receive 2 CEUs for attending the Summit, and 1.6 CEUs for attending certain Pre-Summit courses (please check with us to see if your course has CEUs). CM credits may be obtained through ABIH by submitting your attendance to the appropriate organization.

TapRoot® Summit

Register and Start Planning Today!

www.taproot.com/summit/

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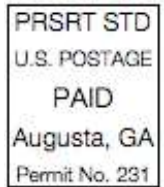
Global TapRoot® Summit Invitation

System Improvements, Inc.

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Address Service Requested



PAST COMMENTS

"Fantastic speakers and session. I'm taking a lot of tools back to improve performance." - Pat Fortune

"Well-organized. This was my first Summit, and from the start to the end was a great experience and great networking." - Rich Horan

"This is my second Summit in a row and each time I come, I learn new & valuable things to take back to work." - Michele L.

"Great Summit. Loved the variety of information. I would tell people thinking about attending to do it!" -Dale H.

Global Summit Week Pre-Summit Courses
Quality Human Factors Corrective Actions
Networking ROI Guarantee
Montgomery, TX
TapRoot
Inspiring Keynotes Root Cause Tree®
Interviewing Procedures
Certified Instructor Recertification
Customizable Tracks Group Discounts
Performance Excellence Software
Reception Fun Investigator Equifactor Asset Optimization
Sharing Best Practices Trending Safety

Join the Conversation
#taprootsummit

