



# 2022 Global TapRoot® Summit

Knoxville, TN May 2 - May 6, 2022

**CELEBRATING 34 YEARS OF TapRoot®**



**Kirstie Ennis: Don't Accept Limitations**

**Inky Johnson**



**Ken Futch**



**Joseph Aucoin**



**Claus Rose**

## Summit Week Schedule

### Pre-Summit

**Monday - Tuesday, May 2 - 3, 2022**

Ten 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & discussions

### TapRoot® Summit

**Wednesday - Friday, May 4 - 6, 2022**

Keynote speakers, breakout sessions, networking, reception, & TapRoot® Advisory Board meeting

#### Wednesday, May 4

- You Can't Be Stopped When Truly Inspired - Inky Johnson
- Breakout Sessions
- Take Your Best Shot! - Ken Futch
- Reception . . . Music, fun, networking

#### Thursday, May 5

- What a Senior Manager Wants From Root Cause Analysis - Claus Rose, Senior Executive, Chief EHS Officer
- Breakout Sessions
- Hearing Warnings: The Need for Senior Leadership to Listen & Respond to Signals That Indicate Unacceptable Risk - Joseph Aucoin, Former Vice Admiral

#### Friday, May 6

- Breakout Sessions
- Don't Accept Limitations - Kirstie Ennis

## How Can the Summit Help?

Maximize improvement on any budget, in any industry. Discuss best practices with the best of the best from around the world. Learn about finding causal factors, alternatives to discipline, leading with emotional intelligence, and much more.

Visit our website to learn more!

[www.taproot.com/summit/](http://www.taproot.com/summit/)

# Pre-Summit & Global TapRoot® Summit 2022

# SCHEDULE-AT-A-GLANCE

Pre-Summit: May 2 - 3, 2022	Global TapRoot® Summit WEDNESDAY, May 4, 2022	
<p><b>Courses: 8:00 am - 5:00 pm</b></p> <ul style="list-style-type: none"> <li>• 2-Day TapRoot® Root Cause Analysis Course</li> <li>• Stopping Human Error</li> <li>• 2-Day Equifactor® Equipment Troubleshooting &amp; TapRoot® Root Cause Analysis</li> <li>• Risk Management Best Practices &amp; Opportunity Based Thinking</li> <li>• 2-Day TapRoot® Evidence Collection &amp; Interviewing Techniques Course</li> <li>• 2-Day Best Practices in Mistake Proofing &amp; Corrective Actions Development</li> <li>• Getting the Most From Your TapRoot® Software</li> <li>• TapRoot® Executive Leadership Course</li> <li>• Audits &amp; Proactive Improvement Using TapRoot®</li> </ul> <p>To learn more about the Summit &amp; detailed sessions information, visit <a href="http://taproot.com/summit">taproot.com/summit</a></p>	<p>Breakfast: 8:00 am - 9:00 am</p>	<p>Break: 2:45 pm - 2:55 pm</p>
	<p>Introduction: 9:00 am - 10:00 am Ready, Set, Go! Global TapRoot® Summit Kickoff</p>	<p>Breakout 3: 2:55 pm - 3:55 pm</p> <ul style="list-style-type: none"> <li>• Building High-Performance Teams</li> <li>• Amplify Your Listening Skills</li> <li>• How to Prepare for &amp; Survive an OSHA Inspection</li> <li>• Fighting Fatigue</li> <li>• How are Quality &amp; Procedure Incidents Different from Safety Incidents?</li> <li>• What's New in the TapRoot® Software?</li> </ul>
	<p>Break: 10:00 am - 10:30 am</p>	
	<p>Keynote: 10:30 am - 11:30 am You Can't Be Stopped When Truly Inspired - Inky Johnson</p>	
	<p>Lunch: 11:30 am - 12:30 pm</p>	
	<p>Breakout 1: 12:30 pm - 1:30 pm</p> <ul style="list-style-type: none"> <li>• Amplify Your Presentation</li> <li>• Where to Draw the Line? What Needs Investigation?</li> <li>• If We Could Only Hire Better People These Accidents Wouldn't Happen</li> <li>• Building a World-Class Operational Excellence Program</li> <li>• Better/Faster Investigations</li> </ul>	<p>Break: 3:55 pm - 4:00 pm</p>
	<p>Break: 1:30 pm - 1:45 pm</p>	<p>Keynote: 4:00 pm - 5:00 pm Ken Futch - Take Your Best Shot!</p>
	<p>Breakout 2: 1:45 pm - 2:45 pm</p> <ul style="list-style-type: none"> <li>• Don't Be Dazed &amp; Confused - Legal Drugs in the Workplace</li> <li>• How to Flex Your Safeguard Mix &amp; Minimize Daily Job Risk</li> <li>• Root Cause Analysis: What Doesn't Work</li> <li>• Managing Your TapRoot® Improvement Program</li> </ul>	<p>Wednesday Night Reception: 5:00 pm - 7:00 pm</p> <p>Join us for live entertainment, networking, &amp; hors d'oeuvres</p>



• **Knoxville Convention Center**  
701 Henley St., Knoxville, TN 37902



- **Pre-Summit: May 2 - 3, 2022**
- **Global TapRoot® Summit: May 4 - 6, 2022**

Global TapRoot® Summit THURSDAY, May 5, 2022		Global TapRoot® Summit FRIDAY, May 6, 2022
Breakfast: 8:00 am - 9:00 am	Break: 1:40 pm - 1:50 pm	Breakfast: 8:00 am - 9:00 am
Keynote: 9:00 am - 10:00 am What Senior Managers Want From Root Cause Analysis - Claus Rose	Breakout 6: 1:50 pm - 3:50 pm <ul style="list-style-type: none"> <li>• Designing a Roadmap to Success</li> <li>• OSHA</li> <li>• Fatality Investigations &amp; Lessons Learned</li> <li>• Using Equifactor® to Improve an Asset Reliability Program</li> </ul>	Breakout 7: 9:00 am - 10:55 am <ul style="list-style-type: none"> <li>• Senior Executive Involvement in Improvement Programs</li> <li>• Psychology Behind RCA Interviewing</li> <li>• Recovering From &amp; Preventing Burnout</li> <li>• How Companies Can Avoid Criminal Prosecution with Good Root Cause Analysis</li> <li>• Reporting &amp; Trending Using TapRoot® Software</li> <li>• TapRoot® Certified Instructor Recertification</li> </ul>
Break: 10:00 am - 10:15 am	Break: 3:50 pm - 4:00 pm	
Breakout 4: 10:15 am - 11:45 am <ul style="list-style-type: none"> <li>• The Enforcement Spectrum &amp; Positive Consequences</li> <li>• Pre-Job Risk Analysis &amp; Pre-Job Planning Workshop</li> <li>• Customer Success Stories</li> <li>• From New TapRoot® Users to Great Investigators</li> </ul>	Keynote: 4:00 pm - 5:00 pm Hearing Warnings: The Need for Senior Leadership to Listen & Respond to Signals That Indicate Unacceptable Risk - Vice Admiral Joseph Aucoin, USN, Retired	
Lunch: 11:45 am - 12:30 pm		Keynote: 11:00 am - 12:00 pm Don't Accept Limitations - Kirstie Ennis
Breakout 5: 12:30 pm - 1:40 pm <ul style="list-style-type: none"> <li>• Culture Eats Process for Breakfast: How TapRoot® Serves Up a Positive Culture Buffet</li> <li>• Making Audits Valued-Added</li> <li>• Dropped Objects Precursor Incidents</li> <li>• Injury-Proofing Your Employees with Body Education &amp; Badassery</li> <li>• How SnapCharT®s Influence Corrective Actions &amp; Impact Buy-In to Corrective Actions</li> <li>• Snowball Fight - A Panel Discussion with TapRoot® Experts</li> </ul>		*Choose your schedule by visiting <a href="https://summit.taproot.com/schedule">https://summit.taproot.com/schedule</a> or call us at (865) 539 - 2139



# REGISTRATION & DETAILS

## TRAVEL PLANNING

For individuals flying into Knoxville, you will arrive at the McGhee Tyson Airport, 15 minutes from Downtown Knoxville.

### Where to Stay in Downtown Knoxville:

- Marriott (currently under construction)
- The Tennessean
- Hilton Knoxville
- Hampton Inn & Suites
- Hyatt Place Knoxville Downtown



## ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the Global TapRoot® Summit will be worth every effort you make to get here. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

## NETWORKING

The TapRoot® Summit is one of the best places to network with other TapRoot® users. Join us Wednesday night for a great networking opportunity with industry experts and help us celebrate 34 years of saving peoples' lives. This year we will be serenaded by long-time favorite Carl Dixon and enjoying delicious hors d'oeuvres while greeting familiar and new colleagues. Of course, the Summit Reception is free to attendees and one guest.



## PRICING & DISCOUNTS

Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
*1-2	\$1095	\$1425	\$2320
*3-9	\$995	\$1325	\$2120
*10+	\$895	\$1225	\$1920



Register with a group

Save up to \$600

Multi-attendee Discount



\* Must register all attendees at the same time on the same invoice to receive multi-attendee discount

# SUMMIT INFORMATION

## TapRoot® UNIVERSITY

This year at the Summit, TapRoot® will be hosting a new competition called “TapRoot® University.” Undergraduate and Graduate-level engineering teams from prestigious US universities will receive TapRoot® training and an incident to analyze. Then, the teams will participate in the first-ever TapRoot® Student Competition. The TapRoot® Student Competition will wrap up at our 2022 Global TapRoot® Summit during our Wednesday night reception. Attendees will vote on each presentation, and the winner will be announced during our Summit. To learn more, check out our [blog article](#).

## CEU & ABIH

You'll receive 2 CEUs for attending the Summit, and 1.6 CEUs for attending our Pre-Summit courses (please check with us to see if your course has CEUs). CM credits may be obtained through ABIH by submitting your attendance to the appropriate organization.



## CERTIFIED INSTRUCTORS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and attend the TapRoot® Recertification session on Friday morning to receive the latest 2-Day materials.

## SUMMIT COMMENTS

“Another great session! Helpful and simple models to help improve performance.” - Jarvis Olsen

“Learned a lot of software advantages. The Summit opened my eyes and showed me that I haven't been utilizing the software to its fullest potential.” - Jeff Brady

“It's always great to hear the good things companies are doing with regards to investigations while using TapRoot®.” - Craig Bennett

“Great tips to make me a better TapRoot® user.” - Dana Rocha

“Great Summit! Love the variety of information. I would tell people thinking about attending to do it!” - Dale H.

## FOLLOW US

